MAG 256 254 322

Basic Settings: How to connect Infomir MAG 322

Getting started with IPTV services on your Infomir MAG 322 Set Top Box (STB) is a straightforward process. Here's a quick guide for basic settings to connect and start your Infomir MAG 322 STB:

1. Ensure the power cable is securely plugged into the IPTV box, and the HDMI cable is correctly connected to both the IPTV box and your TV.
2. Please check that the device light is on, and you have chosen the right HDMI to get correct interface from remote.
3. If the interface is not correctly chosen, use your TV remote to select "Source" or "Input."
4. Choose the same HDMI option on the interface as the selected HDMI slot on your TV.
5. To kickstart your viewing experience, go through the initial setup.
6. If you need further assistance or guidance during the setup process, don't hesitate to Contact Us.

# Initial Setup Infomir Mag 322

Follow these simple steps for a smooth IPTV software setup on your Infomir MAG 322 Set Top Box:

* For the initial setup, choose English as your device language from the list.
* Select your Region from the list and press OK.
* In network setup, you need to choose between two types of networks.
* If you want to use Ethernet, select first option “Confirm Ethernet Connection”
* If you have a Wi-Fi available, select the second option “Select Wi-Fi network.
* Then select your Wi-Fi network from the list and press OK.
* For further assistance, Contact Us.

# How to do Factory Reset of Infomir MAG 322:

In case you have no other choice than factory reset your Infomir MAG 322, then you do the following settings.

If you encounter issues with your Set Top Box or IPTV Box Infomir MAG 322, we're here to help you troubleshoot effectively. Before taking any measures like a factory reset, we recommend trying the relevant settings for the specific issue you're facing. The inconvenience of a non-working device is understandable, and our goal is to make your experience as smooth as possible.

If the problem persists despite trying the settings, you may consider a factory reset as a last resort. However, it's important to note that a factory reset will result in the loss of all your data, including favorite channels and the recently watched category. You'll need to go through the initial IPTV software setup again.

To perform a factory reset, follow these steps:

1. Press the gear icon below blue button on remote
2. Select Reset Settings and select OK
3. For further assistance, Contact Us.

# How to change portal on Infomir MAG 322

In case you have more than one servers on your Infomir MAG 256, and you want to switch from one server to the other, then you do the following settings.

1. Press gear icon below blue button on remote
2. Select Servers option
3. Open Portals option
4. Add credentials here and press OK.
5. For further assistance, Contact Us.

## Catch up services

The device offers catch up services on IPTV for you to catch up with your favorite programs that you have missed out on. Following instructions guide you how to:

* Play the channel on small screen on which you want to watch catch up services
* Press the right arrow key. All 7 days catch up services will be available on screen.
* Enjoy the services.

# How to add favorites

If you prefer watching some certain channels regularly on your Infomir MAG 322 Set Top Box and it is hard to find them every time, you can add those channels to your favorite list. Here’s how to do that:

1. Go to any channel that you want to add in favorites
2. Play that channel on the small screen and press the yellow button from the Device remote.
3. For any further assistance or if you have questions, don't hesitate to Contact Us.

# How to find something in VOD club

Discovering the Video-on-Demand section of your IPTV services on Infomir MAG 322 is a simple and enjoyable process. Use your IPTV remote with these easy-to-follow instructions:

1. Navigate to the 'Categories' section.
2. Press the right arrow key to reach 'Video Club.'
3. Press OK on 'All.' You're now in the ‘All’ category of VOD, ready to explore!
4. Should you require any assistance or have questions along the way, don't hesitate to Contact Us.

# How to watch exit favorites

If you're having trouble locating your marked favorite channels in Infomir MAG 322 STB or want to exit the favorites category, here's a quick guide:

· Press the green (Sort) button on your device remote.

· A list of three options will appear, allowing you to manage your favorite channels effortlessly.

· If you need any further assistance or have questions, feel free to Contact Us.

# Freezing issue on MAG 322

IPTV live channels sometimes face freezing issue while playing. It can happen on all channels or even on some of the channels. To make sure that your Infomir MAG 322 set top box does not face freezing issue, please do the following setting

# If you are getting channel freezing issue on all channels of your Infomir MAG 322 IPTV Set Top Box, kindly restart your internet router and device.

# If the issue is still not fixed, kindly check your internet speed.

# In case of poor internet speed, contact your internet service provider

# If you are still facing channel freezing issue on all or some of the IPTV channels, Contact us.

# Black screen on MAG 254

Black screen on IPTV services on MAG 254 set top box can be caused due to connectivity issues. Here’s what to do!

1. Please make sure that your IPTV set top box device is not on standby.
2. HDMI cable should be correctly plugged in.
3. After this, please reboot the IPTV set top box
4. If your IPTV service still shows black screen, Contact Us.

# No signal error message on MAG 254

No Signal Error on MAG 254 set top box IPTV service can be caused due to connectivity issues. Here’s what to do!

1. Please make sure that your MAG 254 IPTV set top box device is not on standby.
2. HDMI cable should be correctly plugged in.
3. After this, please reboot the IPTV set top box
4. If your IPTV service still shows No Signal Error, Contact Us.

# Mode not supported on Infomir MAG 254

# Addressing the "Mode not supported" notification on your Infomir MAG 254 is a straightforward process. Follow these steps to resolve the issue:

# Turn off the box and remove the power adapter. Press the button with three dots and three lines on the right side, above the volume key on the box remote.

# Plug in the power adapter and long-press the menu button until the red light starts blinking on the remote and a blue screen appears on the TV.

# Select the option "def. Settings."

# Now, choose the "Save" option and exit.

# If you require further troubleshooting assistance or have additional questions, don't hesitate to Contact Us.

# Resolution not supported on Infomir MAG 254

# Addressing the "Resolution not supported" notification on your Infomir MAG 254 is a simple process. Follow these steps to resolve the issue:

# Turn off the box and remove the power adapter. Press the button with three dots and three lines on the right side, above the volume key on the box remote.

# Plug in the power adapter and long-press the menu button until the red light starts blinking on the remote, and a blue screen appears on the TV.

# Select the option "def. settings."

# Now, choose the "Save" option and exit.

# If you need further troubleshooting assistance or have additional questions, don't hesitate to Contact Us.

# Mode not supported on MAG 256

A notification appears on your MAG 256 screen, saying “Mode not supported”. Here’s what to do!

Take out the power adopter when box is off press the button with 3 dots and 3 lines on right side above volume key on the box remote

Plug in the power adopter and long press menu button until red light stars blinking on remote and blue screen appears on TV

Select option def.settings

Select TV System on auto

Select graphic resolution on TV System resolution

Select boot mode as NAND or NAND 1 or NAND 2

Select option exit and reboot

# Resolution not supported on MAG 256

A notification appears on your MAG 256 screen, saying “Resolution not supported”. Here’s what to do!

Take out the power adopter when box is off press the button with 3 dots and 3 lines on right side above volume key on the box remote

Plug in the power adopter and long press menu button until red light stars blinking on remote and blue screen appears on TV

Select option def.settings

Select TV System on auto

Select graphic resolution on TV System resolution

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Select option exit and reboot

# Mode not supported on MAG 322 box

A notification appears on your MAG 322 screen, saying “Mode not supported”. Here’s what to do!

Take out the power adopter when box is off press the button with 3 dots and 3 lines on right side above volume key on the box remote

Plug in the power adopter and long press menu button until red light stars blinking on remote and blue screen appears on TV

Select option def.settings

Select TV System on auto

Select graphic resolution on TV System resolution

Select bot mode as NAND or NAND 1 or NAND 2

Select option exit and reboot

# Resolution not supported on Infomir MAG 322 box

A notification appears on your Infomir MAG 322 set top box screen, saying “Resolution not supported”. Here’s what to do!

1. Take out the power adopter when box is off press the button with 3 dots and 3 lines on right side above volume key on the box remote
2. Plug in the power adopter and long press menu button until red light stars blinking on remote and blue screen appears on TV
3. Select option def.settings
4. Select TV System on auto
5. Select graphic resolution on TV System resolution
6. Select bot mode as NAND or NAND 1 or NAND 2
7. Select option exit and reboot

* **Updated By:** **Muhammad Arshad**
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# Page loading error on Infomir MAG

# Resolving a page loading error on your Infomir MAG device is essential for a seamless experience. Follow these steps to troubleshoot:

# Ensure your box is connected to the internet.

# If connected via Ethernet, restart both the internet router and the box.

# If connected through WiFi, navigate to system settings.

# Go to network and select wireless (WiFi).

# In auto DHCP, choose your WiFi network.

# After connecting to WiFi, restart the box.

# Double-check that you've entered the correct server URL.

# If the issue persists, confirm your internet speed on fast.com; it should be more than 15 MBps.

# If you still encounter problems or have further questions, please don't hesitate to Contact Us.

# Application loading error on Infomir MAG 254

# Resolving an Application loading error on your Infomir MAG device is essential for a seamless experience. Follow these steps to troubleshoot:

# Ensure your box is connected to the internet.

# If connected via Ethernet, restart both the internet router and the box.

# If connected through WiFi, navigate to system settings.

# Go to network and select wireless (WiFi).

# In auto DHCP, choose your WiFi network.

# After connecting to WiFi, restart the box.

# Double-check that you've entered the correct server URL.

# If the issue persists, confirm your internet speed on fast.com; it should be more than 15 MBps.

# If you still encounter problems or have further questions, please don't hesitate to Contact Us.

# HOW TO CONNECT WIFI on Infomir MAG

# Connecting your Infomir MAG box to the network is a simple process. Follow these steps for a seamless connection:

# Navigate to system settings.

# Access the network settings.

# Choose wireless (WiFi) as your preferred connection method.

# Opt for auto DHCP.

# Select your WiFi network.

# Enter the key and passphrase.

# Press the KB button to bring up the on-screen keyboard.

# Enter your WiFi password and press the enter button on the keyboard.

# Once it says "Successfully saved," restart the box for the changes to take effect.

# Following these steps ensures that your Infomir MAG box is connected to your WiFi network, allowing you to enjoy a smooth and uninterrupted viewing experience.

# Login and authentication error on Infomir MAG 254

# Experiencing login issues or a set-top box no signal problem on your Infomir MAG 256 IPTV set-top box? Here's a quick troubleshooting guide:

# Confirm that services are active from the provider's end.

# Double-check that your portal URL is correct.

# If you're unable to resolve the issue on your own, talk to an expert! Feel free to Contact Us.

# Time synchronization error on MAG

Encountering a Time Synchronization error on your Infomir MAG 254 screen may indicate the need for updates. Follow these steps to resolve the issue:

1. Confirm that you have entered the server URL correctly.
2. Check for any available IPTV software updates.
3. If the issue persists, Contact Us for further assistance.

# STB blocked on MAG

This issue arises usually from the end of IPTV service provider. To avoid such issue and enjoy a quality IPTV service, you should have an authentic, well-reputed IPTV service provider.

1. Make sure your IPTV services are active from provider’s end.
2. Make sure your portal URL is correctly entered.
3. If issue is still there, Contact Us.